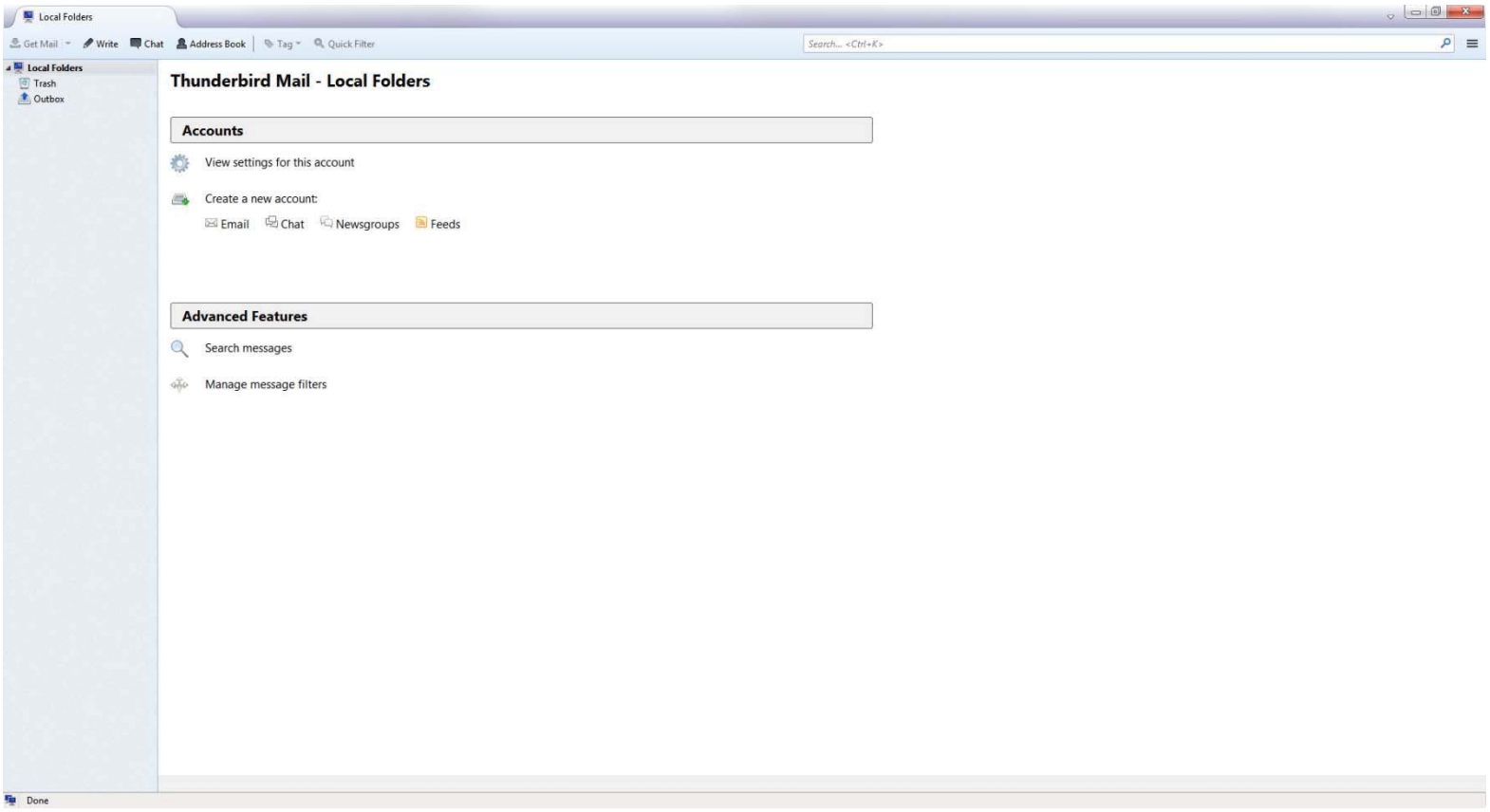
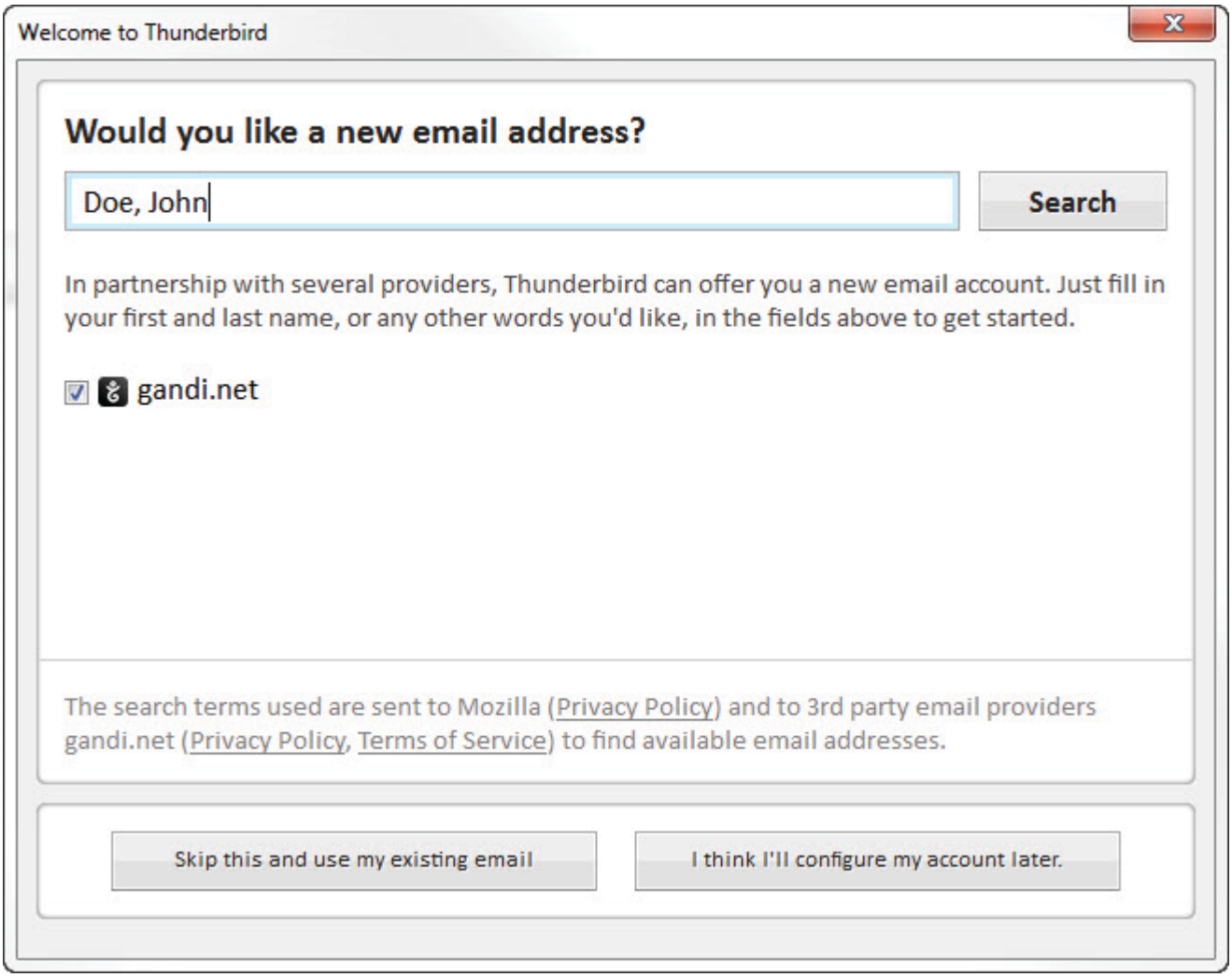
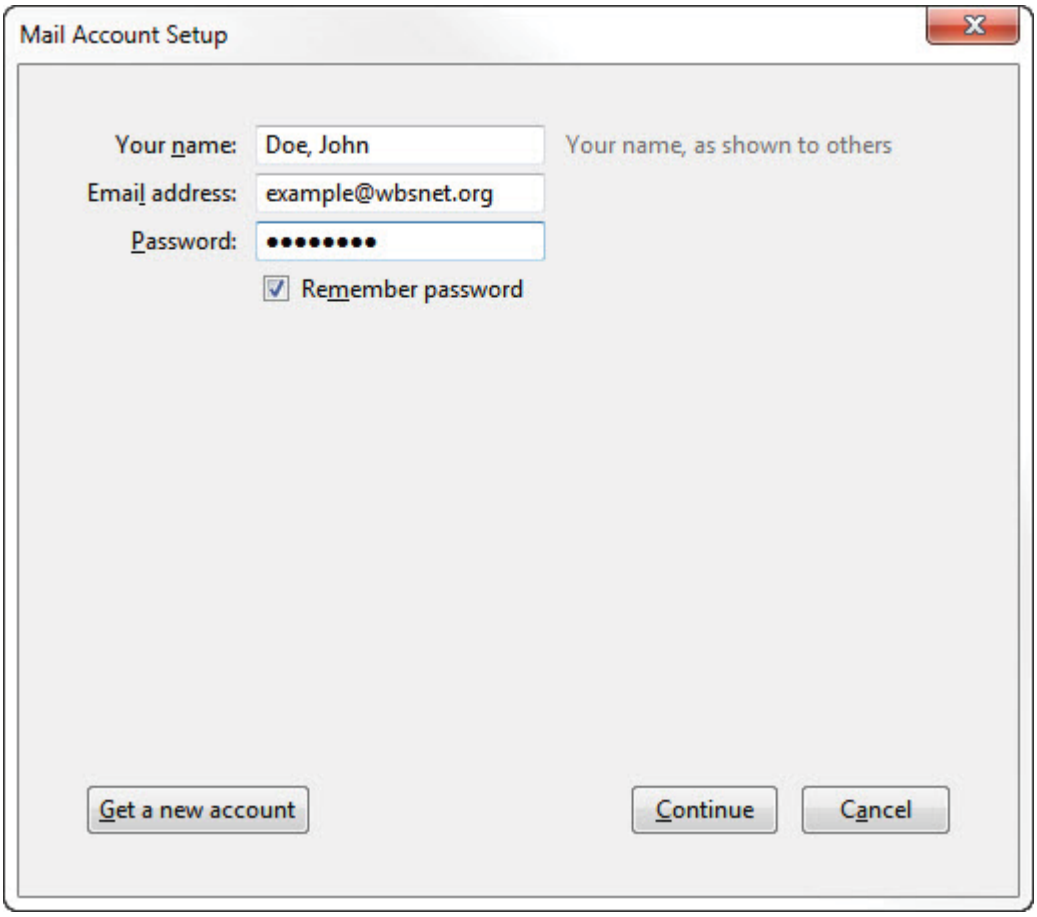
Mozilla Thunderbird:



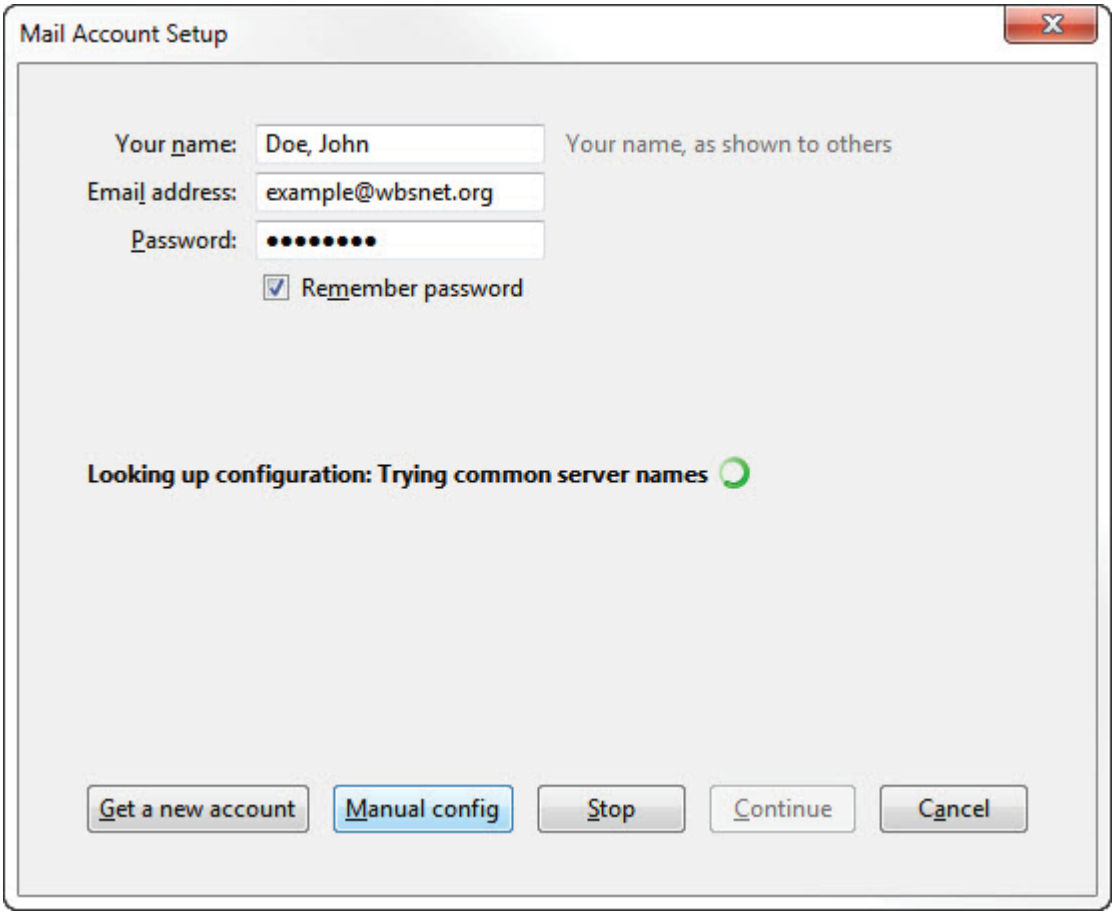
Step 1: Click on Email under “create a new account:”



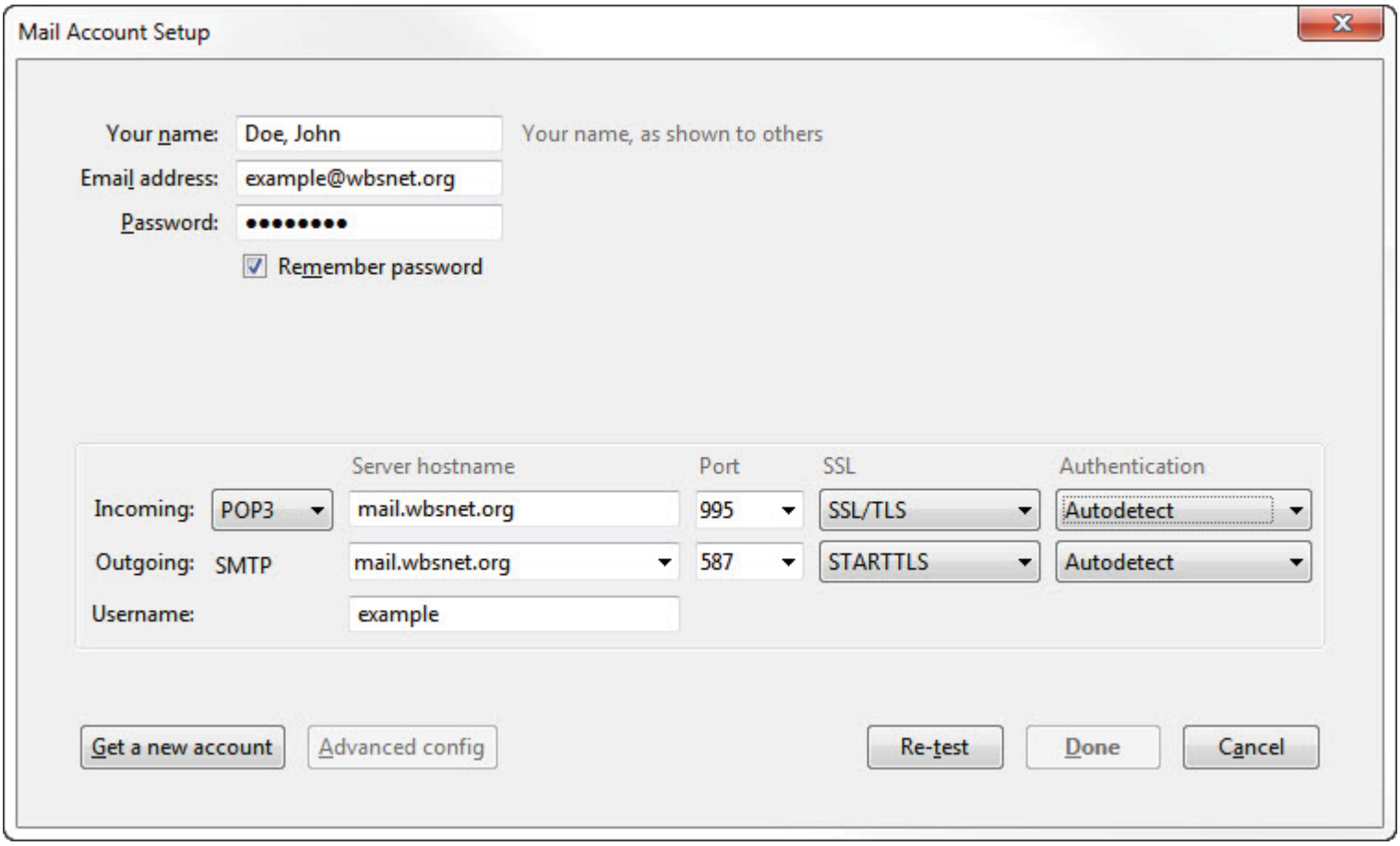
Step 2: Click on “Skip this and use my existing email”



Step 3: Fill in the email address and name and password, click Continue.



Step 4: Click on “Manual Config” as soon as it appears.



Step 4: Fill in the appropriate fields using customers email, username, and password. Click “Re-test” It should ungrey the “done” button when it is done testing. Click done to finish the setup.