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Open Internet Compliance Statement

The Federal Communications Commission issued rules to preserve the Internet as an open platform. These rules went into effect on November 20, 2011 and can be found at this link: <http://www.gpo.gov/fdsys/pkg/FR-2011-09-23/html/2011-24259.htm>. All Internet service providers are required to post information regarding various issues so that consumers, both residential and business, can make informed choices about choosing an Internet service provider. This document contains information regarding our services and in compliance with the FCC's rules. The policies contained herein serve as a supplement to the existing terms of service.

The FCC's rules focus on four primary issues:

- Transparency. Fixed and mobile broadband providers must disclose the network management practices, performance characteristics, and terms and conditions of their broadband services;
- No blocking. Fixed broadband providers may not block lawful content, applications, services, or non-harmful devices; mobile broadband providers may not block lawful Web sites, or block applications that compete with their voice or video telephony services; and
- No unreasonable discrimination. Fixed broadband providers may not unreasonably discriminate in transmitting lawful network traffic.
- Reasonable network management. ISPs may engage in reasonable network management to maintain a high quality of service for broadband Internet access.

Network Practices

ISPs must disclose their network practices, specifically in the four general areas listed below. ISPs may not block lawful content, applications, services, or non-harmful devices, subject to reasonable network management. An ISP may not block consumers from accessing lawful Web sites, subject to reasonable network management; nor shall the ISP block applications that compete with the provider's voice or video telephony services, subject to reasonable network management. ISPs may not unreasonably discriminate in transmitting lawful network traffic over a consumer's broadband Internet access service, although, reasonable network management shall not constitute unreasonable discrimination. The FCC's rules state that a network management practice is reasonable if it is appropriate and tailored to achieving a legitimate network

management purpose, taking into account the particular network architecture and technology of the broadband Internet access service.

Congestion Management:

Wheatland Broadband utilizes traffic monitoring and QOS to manage potential congestion. All traffic is subject to management. The purpose of network management is to ensure the best possible internet experience for the customer. The effects of such practices are minimal to the end user. VOIP, Streaming, and other latency sensitive traffic are given prioritization over other non-real time traffic. Wheatland Broadband does not have usage limits.

Application-Specific Behavior:

Wheatland Broadband does not block or rate-control any particular application or protocol. We do favor interactive applications over non-interactive applications. This allows VOIP calls and other high QOS applications to continue to function normally in the event of any congestion. We do not allow SMTP traffic except to and from our own email server. End users running their own mail server can request us to allow their IP address be allowed to pass SMTP traffic.

Device Attachment Rules:

Customer devices are not restricted by type, though Wheatland Broadband may require WBS owned equipment as termination for access at the customer location.

Security:

Wheatland Broadband employs industry-standard security measures to protect the integrity of its network.

Performance Characteristics

ISPs must disclose the following network performance characteristics:

Service Description:

Wheatland Broadband utilizes fixed wireless technology to deliver Internet access to the end user. We offer plans ranging from 1Mbps to 5 Mbps downstream on a best effort basis. In addition, customized access for commercial accounts at higher speeds is available. This service is suitable for real-time applications such as VOIP.

Impact of Specialized Services:

Wheatland Broadband offers VOIP service to our customers. All specialized services delivered by Wheatland Broadband include prioritized traffic implementation to ensure the proper availability and quality of the service.

Commercial Terms

ISPs must disclose the commercial terms of its broadband Internet access service including those listed below.

Pricing:

Please see the following webpage for current service plans and promotions: <http://www.wbsnet.org/internet/>. There is no contract term and the customer can disconnect at any time with a minimum of 30 days or 1-month service being billed. These plans and pricing are subject to change without notice.

Privacy Policies:

Wheatland Broadband does not capture or store any browsing information. Network management does entail inspection of the type of network traffic, but not the content. Wheatland Broadband does not provide any information about traffic to third parties nor do we use any traffic information for non-network management purposes.

Redress Options:

Wheatland Broadband maintains 24x7 technical support for customer support. We work to respond all escalated issues within 2 hours. Any unhappy customer may terminate our relationship at any time with no penalty.

FCC Notice

If a customer believes that these open Internet rules are not being met, the customer may file an informal complaint at the Federal Communications Commission. The FCC urges customers to submit any complaints via its website at the following address: <http://esupport.fcc.gov/complaints.htm>. Customers may also file a formal complaint at the FCC using Part 76 of the Commission's rules.

Additional Disclaimers

The Open Internet Rules, as adopted, and these Open Internet Principles are not intended to affect, alter or otherwise supersede the legal status of cooperative efforts by broadband Internet Access Service Providers and other service providers that are designed to curtail infringement in response to information provided by rights holders in a manner that is timely, effective, and accommodates the legitimate interests of the company, rights holders, and end users. Furthermore, the FCC's Open Internet Rules, as adopted, and this company's Open Internet Principles do not prohibit the company from making reasonable efforts to address the transfer of unlawful content or unlawful transfers of content. For additional information, please review the Acceptable Use Policy.